

# **March Newsletter**



## **Meet Brendan Underwood**

Meet Brendan Underwood from Hamilton Relay that offers captioned phones at no cost. During the interview, we asked him a few questions regarding his experience with the program.

Tell us what is Hamilton Relay®.

 Hamilton Relay is contracted through the Georgia Public Service Commission to provide telecommunications services at no cost for individuals who are Deaf, Hard of Hearing, Deaf-blind, or have difficulty speaking throughout the State of Georgia.

When did you start?

• I have been working as Georgia Relay's Outreach Coordinator since July 2015.

What situation made you realize the impact your program has on its consumers?

In my first year, I did a home installation of a captioned telephone (CapTel®) phone and it was one of the most powerful things to be a part of. To witness someone that hadn't used the phone for over 15 years, be able to make a successful telephone call made a huge impact on me. It made me realize how

life-changing our services are.

Who qualifies for Hamilton Relay?

 Hamilton Relay connects individuals who are Deaf, Hard of Hearing, Deafblind, or have difficulty speaking with family, friends, and businesses over the phone. With specialized telephone equipment, individuals can communicate with standard telephone users through the use of specially trained Communication Assistants who facilitate the calls 24 hours a day, 365 days a year.

Visit Hamilton Relay <u>HERE</u>

#### **GCDHH Client Testimonial**



#### Peggy Richardson

Peggy Richardson received her I-12 with eye gaze and rolling mount via the Georgia Telecommunications Equipment Distribution Program. The eye gaze allows consumers to communicate by pinpointing what they're looking at on their tablets.



#### Anthony Reed

Anthony Reed came to Georgia Center of the Deaf and Hard of Hearing for assistance with an important application. The Community Coordinator, Andrea Alston, aided in American Sign Language which is Anthony's primary language. Satisfied with the help he receives, Anthony knows he can rely on GCDHH for any future application process. He is currently a client in the Georgia Telecommunications Equipment Distribution Program where he received his iPad.



### Peggy Moore

A son of one of our consumers, Peggy Moore wrote to us, "Thanks for taking care of mom! She really likes her phone! Your visit made all the difference! She told me how you made her feel so comfortable and how knowledgeable you are!"

She was given the XLC 3.4+ by our EDP Specialist, Nancy Davis.

Interested in applying for a no-cost phone? Apply<u>HERE</u>.



#### XLCgo by Clarity

Did you know that the Georgia Telecommunications Equipment Distribution Program offers the XLCGo? The XLCgo is a personal amplifier with Bluetooth and will sync with your cell phone. It looks like a miniaturized Walkie Talkie and can go up to 50 decibels. Consumers can use them outside, in the car, and clip them to their belts as they go about in their day.

Additional features include Tone Control, Extra Loud Speakerphone, and a Boost Button. It makes a great alternative to the Quattro Pro neckloop, a personal amplifier that syncs with your phone but is worn like a necklace.

Both amplifiers are no cost to qualified applicants and are ideal for Hard of Hearing individuals.



APPLY NOW



Prior to COVID-19, Georgia Center of the Deaf and Hard of Hearing (GCDHH) offered American Sign Language (ASL) Courses in-person at the center. When the pandemic started, GCDHH took a new approach with virtual classes for ASL to respect safety concerns. Today, the remote classes are available for community (age 14 and up) and businesses. Below are upcoming available courses:

ASL I- Beginner ASL II- Intermediate ASL III- Advanced

\*There will be eight two-hour long classes each semester.



Angelo teaching children ASL.

The textbook is highly recommended for all ASL units-**A Basic Course in American Sign Language (Second Edition).** This can be ordered via Amazon. GCDHH offers online ASL classes for children younger than 14 years old for one hour for eight sessions. We also offer private ASL one-on-one for a separate fee. At the end of the semester, a Certificate of Attendance will be given for those who participated. This is only for the proof of participation in ASL course and this does not count as certified for Sign Language Interpreter. If you wanted to become a certified interpreter, you would have to take Interpreting courses at any college/university that offers them.

If you are interested to learn American Sign Language, price inquiry or have questions, please email Community Coordinator, Andrea Alston at: <u>Aalston@gcdhh.org</u> 404-381-8448

**Register Now!** 

#### Did you know you can sign up your workplace for virtual American Sign Language Classes?

GCDHH offers customized ASL classes for businesses and workplaces. With a flat rate (prices are negotiable), your company can pick the hours and multiple dates for virtual ASL classes. You and your co-workers will take sessions and practice together on learning a new language. If interested, you can bring this available course to the attention of your management and contact us at <u>Aalston@gcdhh.org</u>. Your company can make a difference in language accessibility for the Deaf and Hard of Hearing Community!

#### Fill out Questionnaire



GCDHH is hosting "Literacy Friday" every second Friday of the month starting this month. There will be a new children's story posted to GCDHH's Facebook page. Be sure to check them out!



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